



## *U.S. Consumer Product Safety Commission – Fast Track Recall with Health Canada*

**Release Date:** August 28, 2025

**Release Number:** 25-445

### **DT Swiss Recalls Carbon Wheels Due to Crash Hazard**

**Recall Summary Name of Product:** DT Swiss Carbon Fiber Road Wheels

**Hazard:** A defect in the wheel can compromise the wheel's structural integrity, posing a crash hazard.

**Remedy:** Replace

Consumers should stop using the recalled wheels and contact DT Swiss to coordinate a replacement. Consumers should register the recalled wheels with DT Swiss at [www.dtswiss.com/recall](http://www.dtswiss.com/recall).

**Consumer Contact:** DT Swiss toll-free at 800-446-8149 from 8:30 a.m. to 3:30 p.m. MT Monday through Friday, email at [Recall@dtswiss.com](mailto:Recall@dtswiss.com) or online at <https://www.dtswiss.com/recall> or [www.dtswiss.com](http://www.dtswiss.com) and click on "Recall" at the bottom of the page for more information.

### **Recall Details**

**Units:** About 6,000 (In addition, about 150 were sold in Canada)

**Description:** This recall involves DT Swiss Carbon Fiber Road Wheels. The wheels have model codes ERC 35mm/45mm, CRC 35mm/45mm, HEC 35mm/45mm, ARC 50mm/55mm/65mm. These wheels were sold aftermarket and as original equipment on various high-end road bicycle brands. The DT Swiss ID code and the model code are located on the wheel rim on a small label located on the outside of the rim which indicates "DT Swiss ID" followed by a 7-digit code. All wheels with DT Swiss ID code 2740000 or higher are affected by this recall.

**Incidents/Injuries:** The firm has received six reports of the outermost carbon layer separating around the rim flange. No injuries have been reported.

**Sold at:** Independent bicycle dealers nationwide and sold as original equipment on various bicycle brands from September 2024 to July 2025 for between \$1,000 and \$1,880.

**Manufacturer:** DT Swiss, of Grand Junction, Colorado

**Manufactured in:** USA, Poland and Taiwan

**Notes:** Health Canada's Press release is available at: <https://recalls-rappels.canada.ca/en/alert-recall/dt-swiss-carbon-fiber-wheelsets-recalled-due-fall-hazard>

## Photos



### Recalled DT Swiss Carbon Fiber Road Wheels

#### Fast Track Recall

##### About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. Since the CPSC was established more than 50 years ago, it has worked to ensure the safety of consumer products, which has contributed to a decline in injuries associated with these products.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

##### For lifesaving information:

- Visit [CPSC.gov](https://www.cpsc.gov).
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), [Instagram](#), [X](#), [BlueSky](#), [Threads](#), [LinkedIn](#) and [Truth Social](#).
- Report a dangerous product or a product-related injury on [www.SaferProducts.gov](https://www.SaferProducts.gov).
- Call CPSC's Hotline at 800-638-2772 (TTY 800-638-8270).
- Contact a [media specialist](#).